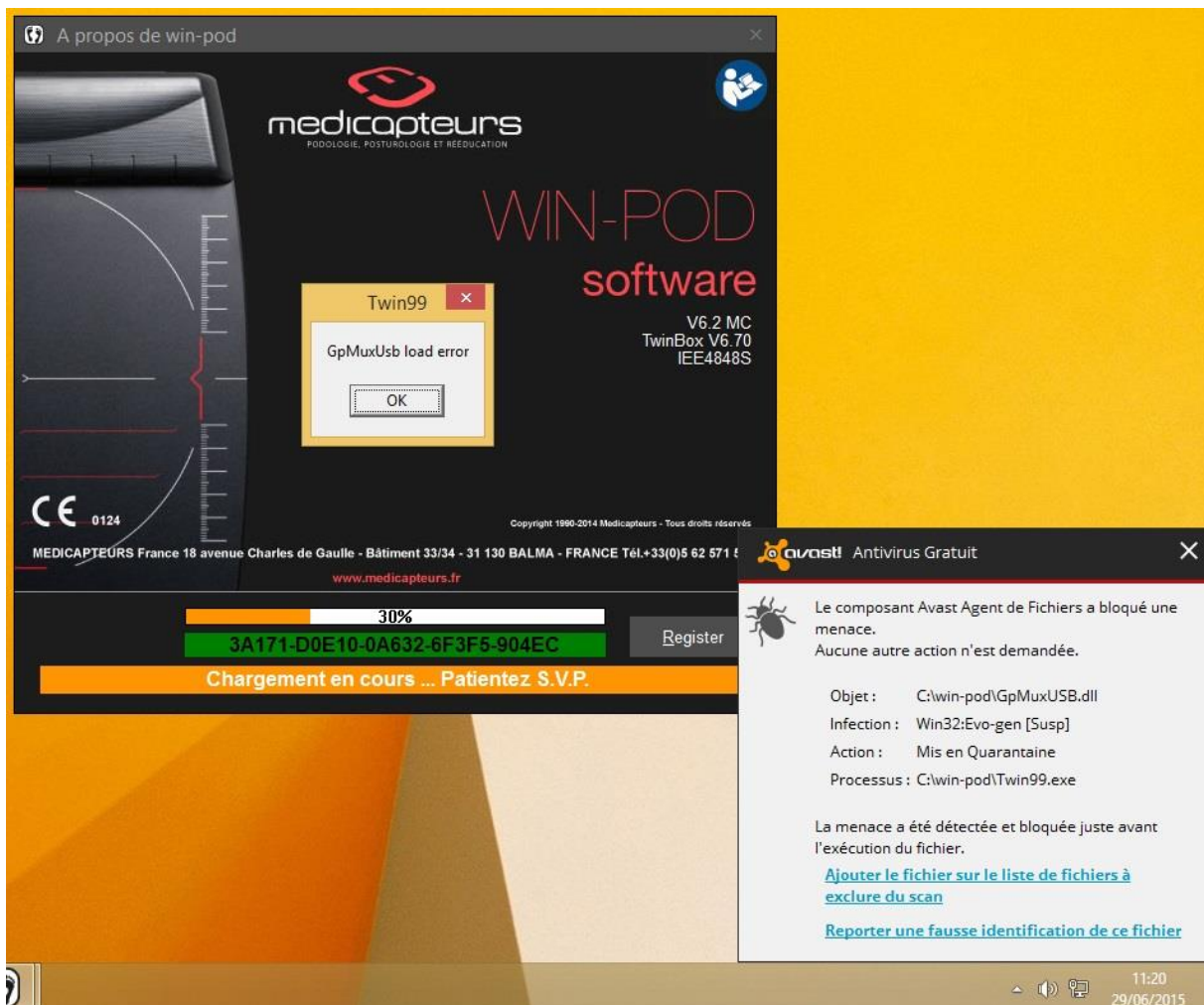


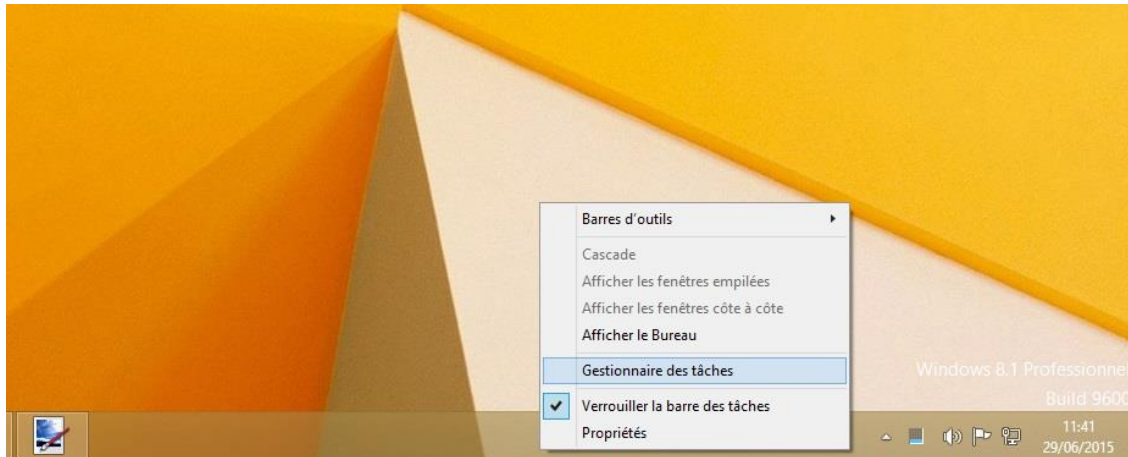
## How to repair « GpMuxUsb.dll load error » --THIS ERROR IS AN AVAST FALSE ALERT--

The error is detected by the apparition of the following message:

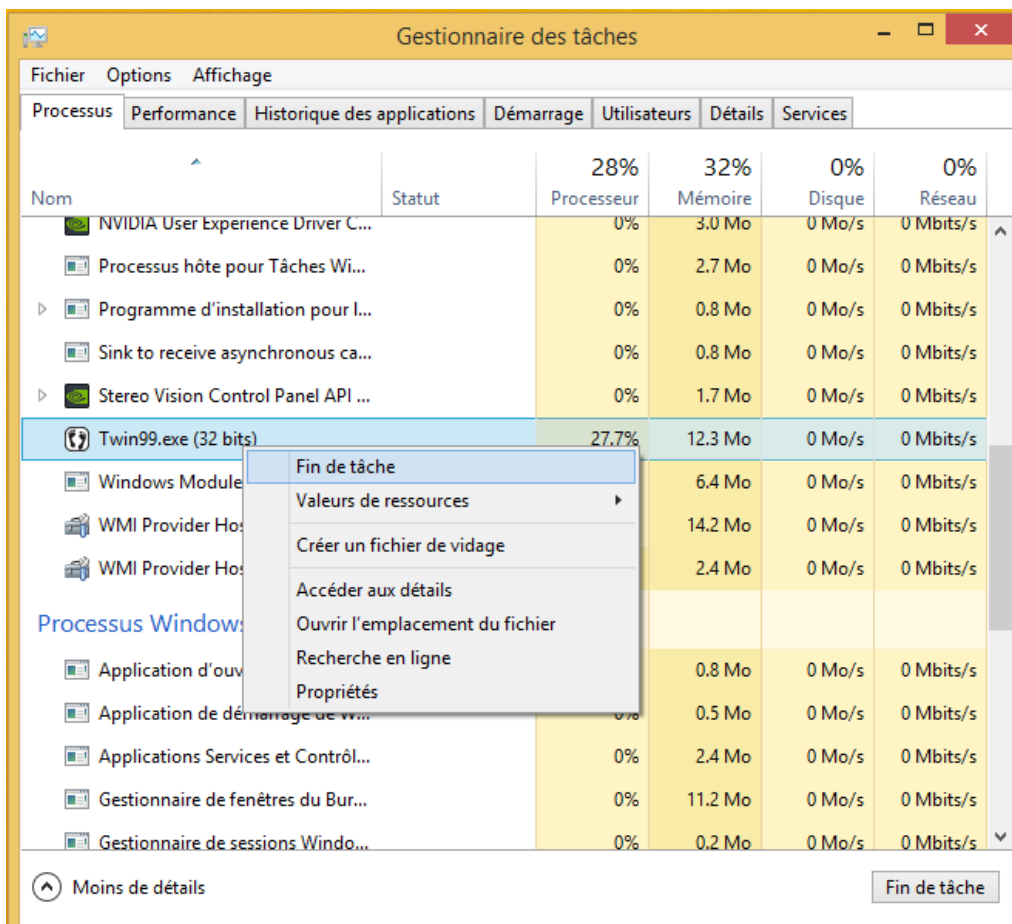


Once it appears, you can't open the software without first making some modifications to Avast parameters.

First, we will close the « Twin99.exe » process through the Task Manager. To do so, right click on the Windows taskbar and select « Task Manager » as shown in the example :

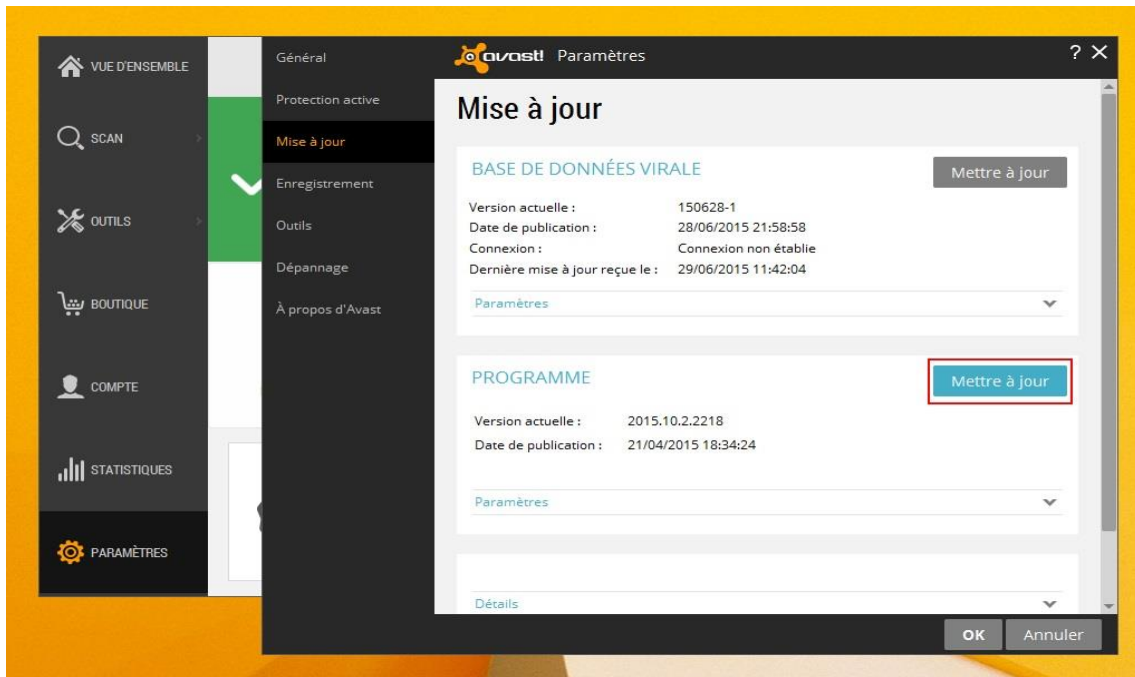


Once you are in the Task Manager, close the « Twin99.exe » process by doing a right click on it and selecting « End Task » :

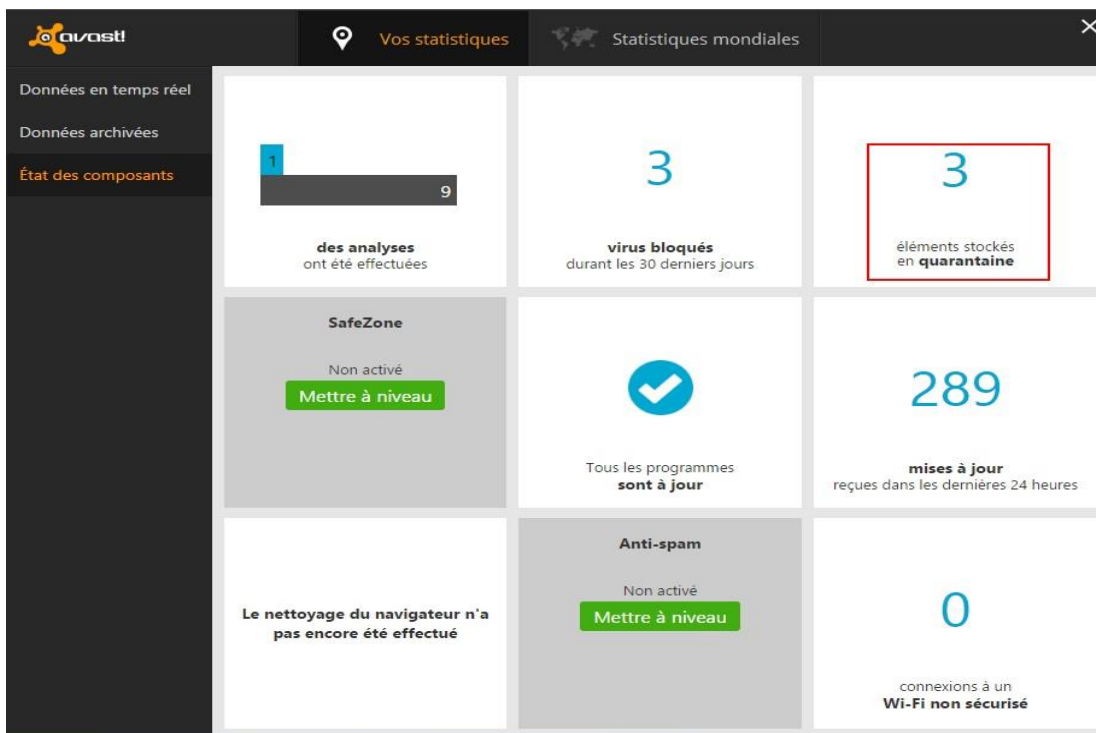


When Twin99.exe has been closed, we will verify that Avast is up to date and no now version is available. To do that, go to the « Settings » section then in the « Update » subsection.

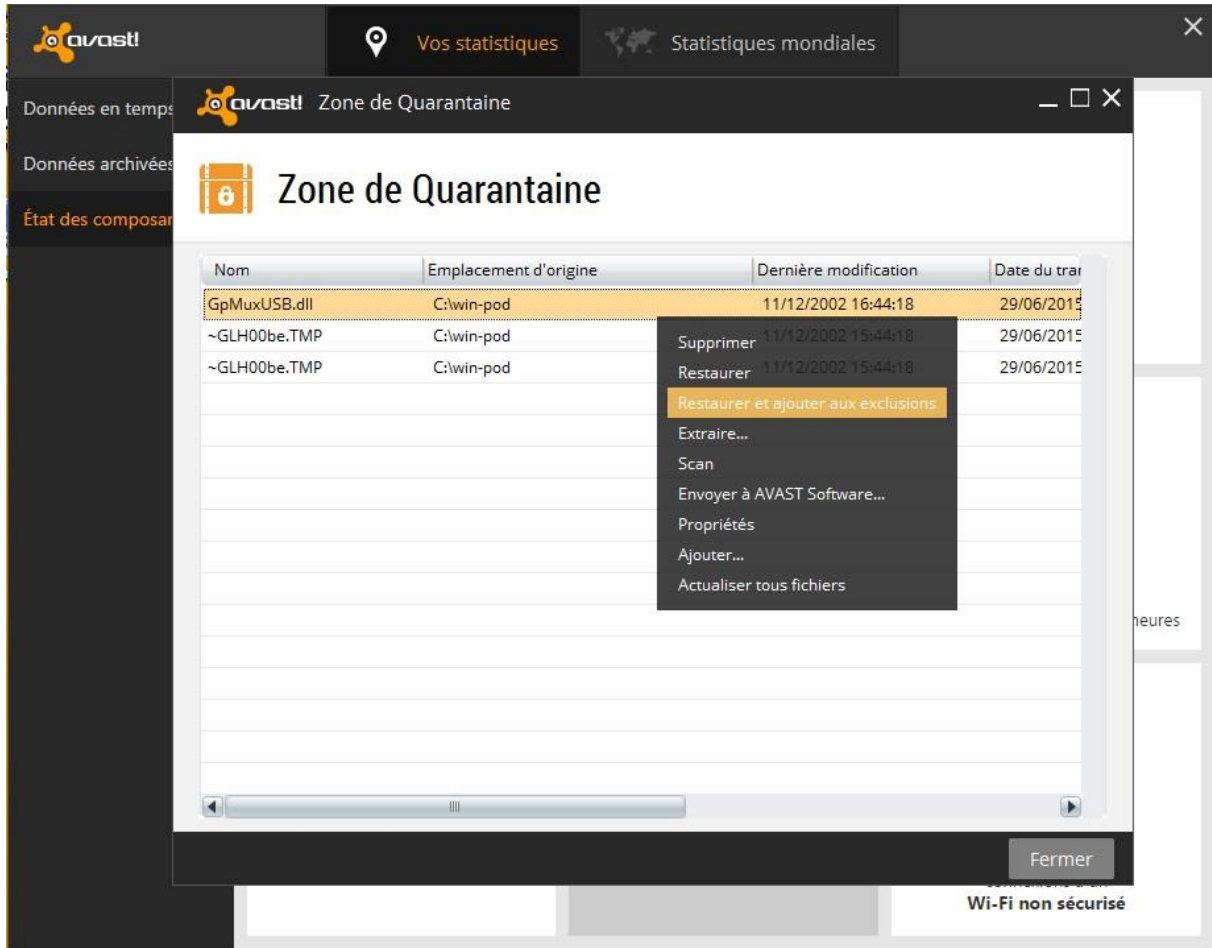
There, in the « Program » category, click on the « update » button as shown :



Once the verification is done, we need to exclude the GpMuxUsb.dll file from the Virus Chest and the research scope. To do that, go to the « Statistics » section of Avast then select the « Component Status » subsection. The virus Chest becomes visible then :



Once in the Virus Chest list, select « GpMuxUSB.dll », do a right click and in the list, select « Restore and add to exclusions » :



Give your confirmation then close Avast windows. You can now operate you Medicapeurs software again.